



# Endpoint Management

The average small business spends 6.4% of its revenue on technology. That may not surprise you, but did you know 80% of the cost comes after the initial purchase? Clearly, acquiring new technology isn't nearly as expensive as keeping it performing well. Shouldn't your IT systems be an investment for business growth, rather than a drag on profitability?

Our remote-monitoring tools, back-office services, and software options provide cost-effective IT management to make sure your systems operate as required and deliver the ROI you expect. Key elements include:

**Server Monitoring and Care** We utilize active-yet-unobtrusive software to track and analyze your server activity around the clock. When a system or function fails to work properly, an alert is generated and our team will immediately investigate the issue. Once we've identified the problem, we'll take steps to fix it — remotely at first, and we'll escalate our response as necessary.

**Desktop Monitoring and Care** Our preventive maintenance service for desktops proactively and regimentally monitors and addresses common problems experienced by desktop users. Whether it's viruses, spyware issues or installing patches, we handle it all — quietly and in the background while your employees remain productive.

**Mobile Device Management** With more companies looking for efficient, secure ways to incorporate their employees' personally owned mobile devices into the workplace (also known as "BYOD — bring your own device") we offer a response that answers all your needs. Our mobile device management (MDM) solution is the fastest, most comprehensive way to get devices configured for company access and to ensure that your organization's data is secure on smartphones and tablets. As a fully integrated cloud platform, we simplify MDM with rapid deployment, as well as comprehensive visibility and control that spans across mobile devices, applications and documents.

**Backup Monitoring** We seamlessly monitor essential backup information, including backup status and last backup time from AIS and third-party backup platforms. This provides you with a complete picture of your data integrity and flexibility to work with the backup vendor of your choice. When you use the AIS Managed BDR, your backups are seamlessly integrated and supported by our Network Operations Center who will validate backups daily and remedy any failed backup job.

**Reporting** We provide our partners with a variety of reports and data insights, including technical systems information, asset collection, preventative maintenance, performance and application monitoring and more.

## Our Services Include

- Managed anti-virus and malware protection
- 24x7 monitoring and proactive alerting
- Path management for Microsoft and 3rd party applications
- Asset inventory with refresh schedule

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## ***AIS is your partner in Technology Services***

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## Contact Us Now

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